



# Strandhotel Het Hoge Duin

**We consider your health and that of our employees very important. That is why we adhere to the guidelines of the RIVM. This requires measures of which we have listed the most important ones for you.**

## **Hotel & Surroundings**

For the time being, we only welcome guests who stay overnight with us. To get as much overview as possible and to have space in our limited lobby, we request that you complete the check-in procedure with 1 person. We request that other guests in your group wait in/near the car. We prefer payments by bank, pin, or credit card. The elevators are allowed to be used by maximum 2 persons if they do not come from the same household. This might ask for some waiting time from you. However, all our rooms are also accessible via the spacious stairwells as well. Our employees will use the stairs as much as possible to keep the elevators free for you. There is more than enough space on the beach, in the dunes, and on the cycle paths. The peace and space that is so characteristic of Wijk aan Zee require little or no adjustments to suit all our guests' distance from each other for carefree enjoyment.

## **Hygiene**

You can disinfect your hands at one of the dispensers at various locations in the hotel. All hand soap is provided with disinfectant. Our employees wash their hands several times a day with this disinfectant soap. The public toilet groups are open and are cleaned regularly. Nevertheless, we ask our guests to use the sanitary facilities in the hotel room as much as possible. Extra attention is paid to the disinfection of exposed surfaces in public areas such as door handles, handrails, card terminals, and elevator buttons. This, of course, also applies to the hotel room where the door handles, light switches, remote control, safe, and telephone will be regularly disinfected. The notebook, the pen, and disposables in the bathroom are placed new in each guest's room. The housekeeping employees will only enter the hotel room when our guests are not present in the hotel room. We work with professional disinfectants throughout the hotel.

## **Restaurant & Bar**

In the restaurant and bar, there is enough space to ensure a 1.5-metre distance from each other. We ask our guests to wait at the entrance so that our host and/or hostess can escort you to your table. We have been requesting our guests to agree to a breakfast and dinner time at check-in. This way, everyone can quietly enjoy their meal and at an appropriate distance from each other. We ask you to stay at the table as much as possible. While serving during dinner, our employees serve your dishes and drinks at an appropriate distance. Tables and chairs are cleaned after your departure. For breakfast and dinner, we work with time slots, which are at check-in be discussed with you.



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We take into account 2 people per table and use the 1.5-metre rule from 3 people onwards. If you come from the same household as the family, the 1.5-metre rule does not apply. We are not allowed to welcome guests at the bar as we are only allowed to serve at tables. We serve alcoholic drinks until 8 p.m. Please note that guests are required to wear a mouth mask in the restaurant and breakfast room.

## Meetings

Depending on the group size, we ensure that the room is set up corona-proof.

## Our employees

All our employees are instructed to work according to the applicable guidelines and the 1.5 metres distance rule to work. The workplaces and the areas where our employees take breaks are broadened and adjusted to guarantee the desired mutual distance. Not fit? That also means you're not allowed to work.

**We look forward to welcoming you!**

